

PASCAL PROGRAM SURVEY

May 28, 2008

1. Please provide your name and institution.

Forty respondents completed the survey.

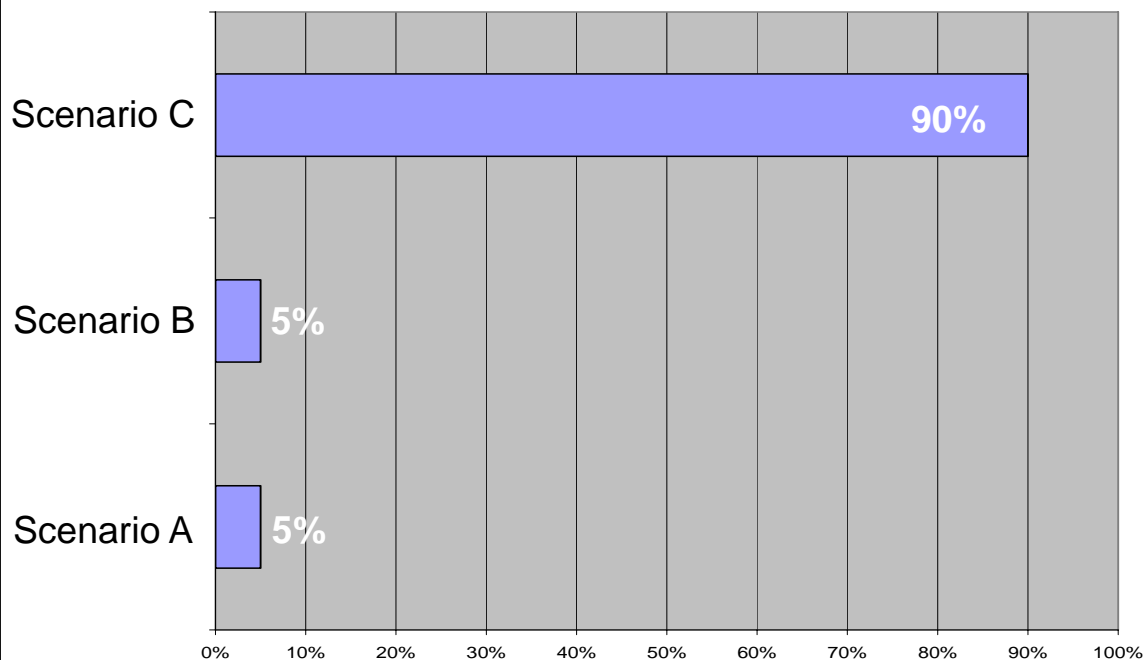
2. Over the past few weeks, the Board has raised and debated several scenarios for the immediate future (FY 2008-2009).

A) License electronic resources--using carry-over funds and \$200,000 state appropriation--and eliminate PASCAL Delivers.

B) Maintain PASCAL Delivers using carry-over funds and the \$200,000 state appropriation (scaling back delivery from 5 days/week to 3 days/week), but eliminate electronic resource licensing.

C) Utilize carry-forward funds, \$200,000 state appropriation and whatever funding can be pooled to license our highest priority electronic resources (subject to affordability); maintain PASCAL Delivers (scaling back delivery from 5 days/week to 3 days/week). Of the three scenarios outlined below, which would you be most likely to support?

Scenario A	2 (5%)
Scenario B	2 (5%)
Scenario C	36 (90%)

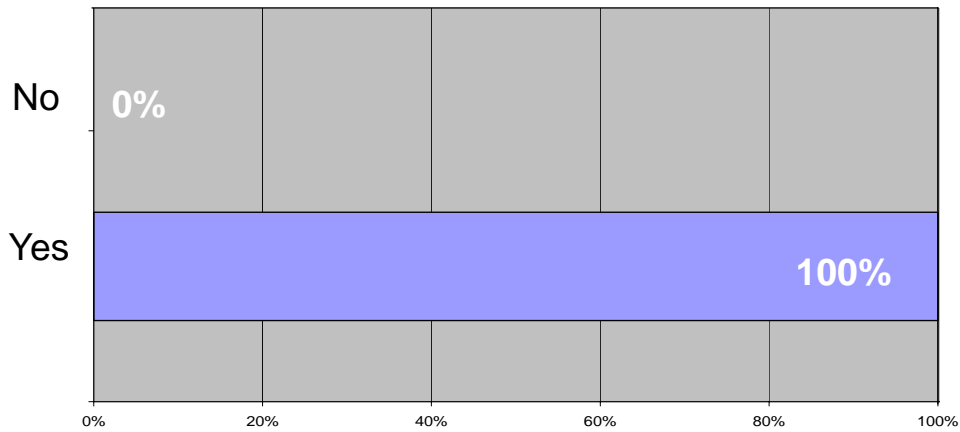


Respondent Comments:

- Our selection of scenario A is based on the assumption that the INN Reach catalog and patron initiated requesting will remain intact. Even if not, regular ILL is available, we know it works, while electronic resources may be unattainable if PASCAL does not provide.

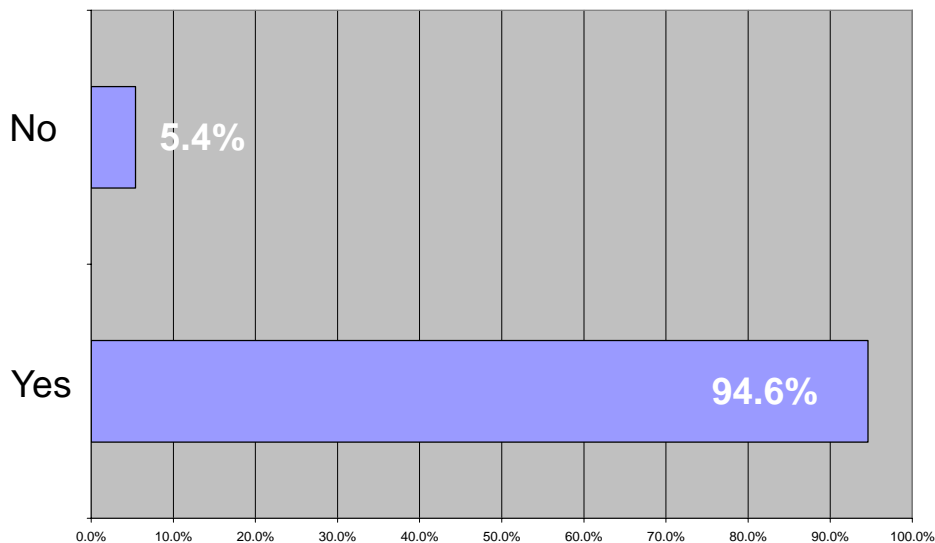
3. Do you agree that PASCAL should attempt to preserve a core level of services through strategies to raise alternative funds?

Yes 38 (100%)
No 0 (0%)



4. Do you believe that we should attempt to provide a core package of electronic resources, even if it is funded using pooled resources from library or institutional budgets?

Yes 35 (94.6%)
No 2 (5.4%)

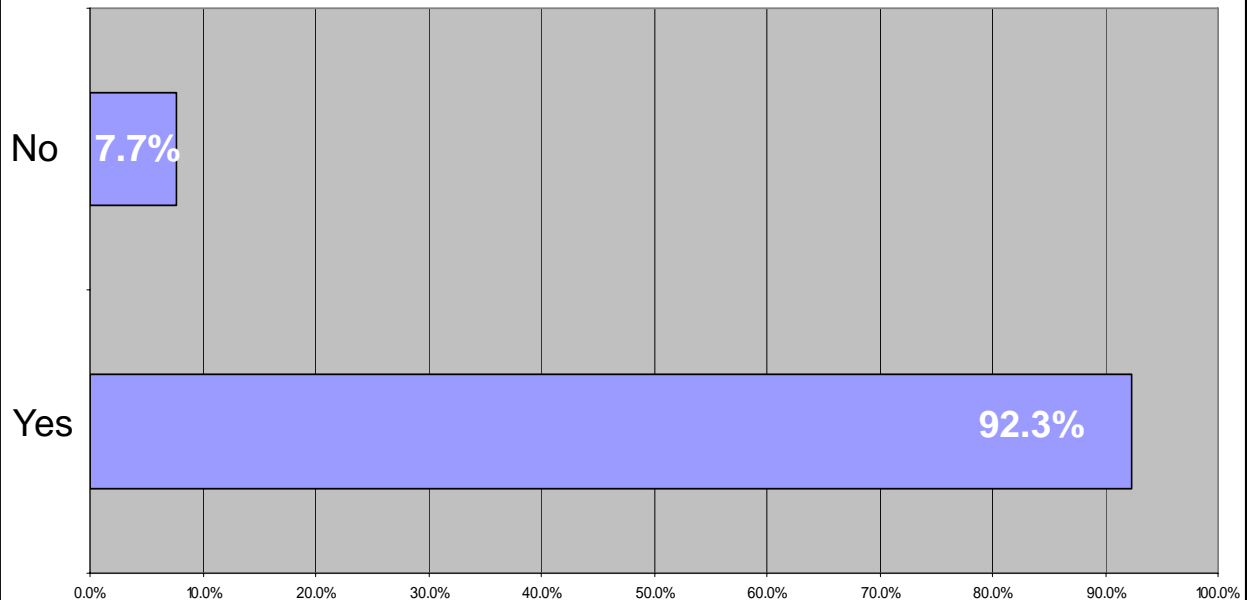


Respondent Comments:

- We must let constituents know why these services have been cut. A year without them might get them back. Making this work the first year out is not a good idea and will serve only to confirm the legislature in its decision.
- Did we consider Dr. Walters' letter and proposal/request?
- Need more information.

5. Given the state's capital investment (approximately \$1.2 million) on your behalf for the PASCAL Delivers system, do you believe that we should attempt to maintain this service even if it involves some level of fees for service?

Yes 36 (92.3%)
No 3 (7.7%)

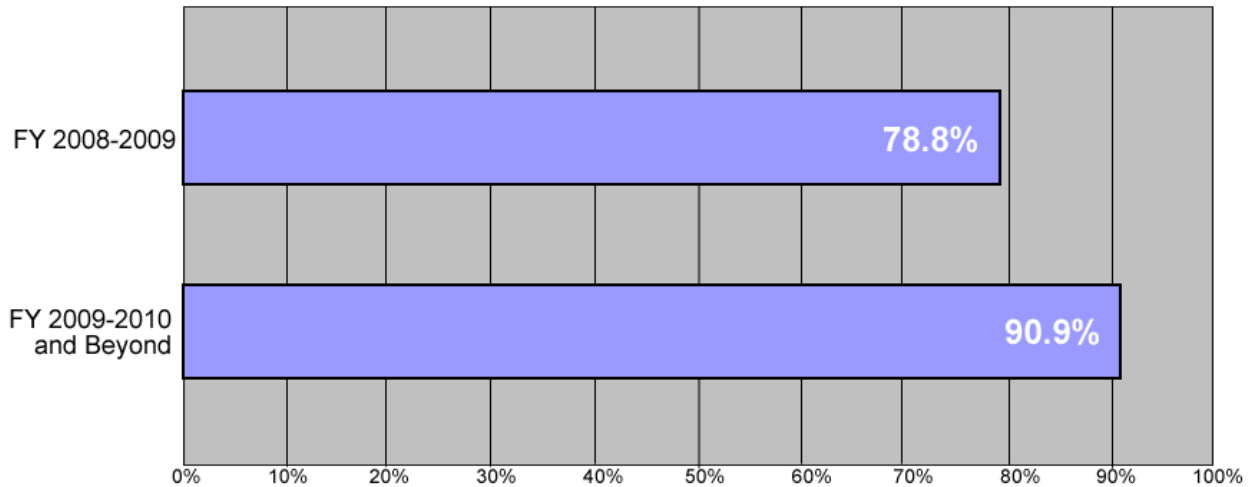


Respondent Comments:

- We agree to LIMITED fees but not to a wholesale repurchase of cut materials. We would rather see PASCAL hamstrung and constituents know why than have it "saved" and get only very limited state funding again.
- I really hate to charge for PASCAL Delivers. Students and faculty love the ease of use -- easier than regular ILL. My institution is committed to PASCAL
- I answered "yes" to question 4 but there are other places like Carolina Consortium that might do this
- I am assuming that question 5 refers to fees that are passed on to patrons. I would rather see delivery days further cut to once or twice a week than to charge patrons. Many of our students take one or two days to pick up requests after they arrive. I do not think that many students will notice the longer delivery time, and it is still much faster than OCLC's ILL services.

**6. Would you be able/willing to provide some level of support from your budget through service fees beyond the proposed 20% dues increase in order to support PASCAL programs?
Choose all that apply.**

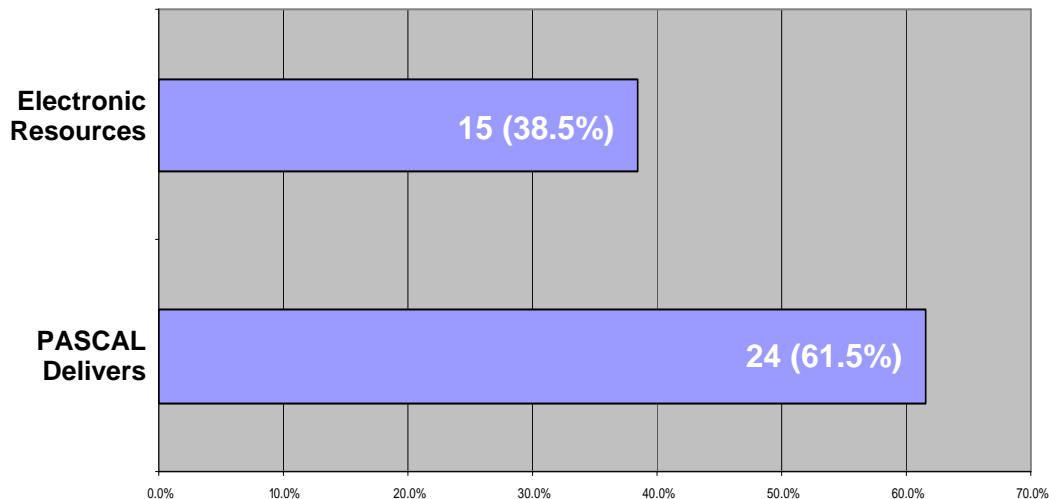
FY 2008-9 **26 (78.8%)**
FY 2009-10 and beyond **30 (90.9%)**



Respondent Comments:

- More of our students utilize and benefit from the electronic resources than PASCAL Delivers. I realize the importance of keeping PASCAL Delivers- as we would likely never get it up and running again if it is discontinued; this is why I selected it in #7 above; however, our students are spread over 4 campuses and mostly from rural areas where access to online information is critical. Re: #6 It will be impossible for CCTC to pay both the 20% increase in dues PLUS fees, if the fees are significant.
- My reply to #6 is, of course, contingent on the budgeting levels I receive from my institution. I will make every attempt to carve out additional support from my operating budget barring exigent circumstances.
- It's difficult to answer 6 without know how much money you are talking about. With a small budget, Lander doesn't have much extra to commit. Also, depending on what databases PASCAL may be able to fund, we may have to purchase some of the ones we need with our funds. I think it is important to look at what DISCUS provides and coordinate with them. I think PASCAL should concentrate on subject-specific databases that are used on the university level.
- We would pay some but not for all. A core group of 2 or 3 major databases is all we could commit to.
- Re #6, doubtful I'd be allowed to impose any such fees, or even if I did, whether they would produce any meaningful revenue.
- Coker can provide some level of support in 2008-2009 and will be able to budget a larger amount in 2009-2010 and beyond.
- To pay additional fees, the books or periodicals would have to be cut in our library budget. It depends on how much the fees are.

7. If you had to choose between funding priorities, which program (PASCAL Delivers or electronic resources) do you believe should continue to be supported?



Respondent Comments:

- We talked at length about how to answer. We do like the Ebsco product better than the Gale products that the State supplies. However we COULD substitute if necessary. And while OCLC ILL does exchanges between libraries, we do not use the patron initiated service. The value of PASCAL Delivers, to us, is that it is patron initiated and it is easy for them to use.
- My answer to number 6 is no. We are being cut to bare bones ourselves and can not afford to support PASCAL with anymore funds than we are.
- In No. 7 above, both services are extremely important. I chose the databases first, primarily for the impact they have on the smallest libraries in the group.
- Right now, I do not feel comfortable with an answer to number 7--I think both are very important programs. We are not using PASCAL Delivers yet, but look forward to it! The provision of databases is very beneficial to us. Cutting some of the "non-core" databases should be the first step if the budget has to be cut.
- I choose to prefer PD over electronic resources mainly because I would continue to have some level of electronic resources anyway, as provided by my current library budget (resources necessary for our institution but not from PASCAL sourcing), whereas PD is a service I would not have otherwise, and could not afford to pay for in my current budget year.
- First, my responses are conditional on the continued success of the State Library's DISCUS project. While the EBSCO databases are generally preferred, most students at my college will be able to find resources in DISCUS.
- Difficult choices on #7. I don't think it's an either/or proposition at this point.
- PASCAL delivers continues to be used most by our faculty. The electronic resources are used most by students. We can pass along service fees to the faculty but not our students. We already contribute our membership fees to PASCAL. We have also already been told that our campus will likely sustain as much as a 10% hit in our own budget.
- There is no way I can promise more funds to PASCAL when I will have less than I had last year.
- PASCAL Delivers works as well as it does because there are no fees, and I believe for it to be effective it needs to stay that way. Choosing between these two is very difficult, but having access to some of the higher cost electronic resources is *so* important to smaller schools like ours, that would be my priority to keep.

9. The Board welcomes your feedback as we navigate this difficult time. Please share any additional thoughts that you have with us.

- Inform members of the past PASCAL pricing for various Ebsco databases. The institutions would pay their share based upon number of schools desiring to subscribe to ASP or CINAHL as examples
- Are maintenance costs for INN Reach products/modules covered with existing funds? CCU would be willing to do what we can to help if there is the possibility of losing the INN Reach catalog and universal borrowing functions.
- It's terrible that PASCAL is facing this dilemma. We appreciate all that everyone is doing to make things work.
- While we understand that CHE wanted a low-key approach we hope PASCAL has learned its lesson and will be more proactive in the future *vis-a-vis* state funding.
- I am glad that we also had a survey on the databases that are most important to us.
- I believe the impact of both services reaches beyond what even we know about...and we'll understand as services that we offer decline -- I imagine that we'll need to make note of the complaints that we hear as a result in decreased funding.
- The most immediate strategy to pursue is grant-seeking to help offset some of the damage. We need a core group of people with experience to lead this effort, and to move very quickly in this area. I am thinking both private (Jessie Ball du Pont Fund, or similar), and public (IMLS). The second strategy is to work even closer than we have before with CHE and the legislature to begin rebuilding permanent state investment in PASCAL. Fri, 5/23/08 1:09 PM
- Without delivery, the concept of having 2+ million books available to us all is theoretical - if no delivery, then it is back to mail, which does not serve users well at all. We should expect to pay for e-resources. Yes, many states fund some access, and SC should. But we should not expect money to drop from trees and get everything for nothing - that is not a sustainable model.
- It is time to insist on the engagement of others--namely the Financial VPs from the respective schools.
- I certainly wish the state had maintained our level of funding. I hope that can be restored next year. However, to deal with the reality of the current situation, we will likely need to begin addressing additional funding from each institution. That is a scary prospect given the current budget climate on our campus. Any additional request for funding could jeopardize our participation. That is, if we were asked to contribute several thousand dollars to participate in either PASCAL Delivers or database access, we might just have to decline participation--no matter how good I may think it is. One thing that must be included in any plan to bolster the budget from the institutions is that there must be a tiered fee structure. The larger institutions must provide a larger share of the costs. I know that is not particularly good for the larger institutions, but some of us could not continue if we were asked to pay as much as the larger schools. Thank you.